

19 January 2021

Dear Parent

Remote Learning and Live Lessons

Firstly, can I thank you for your patience and understanding whilst we have been faced with technical issues with Microsoft Teams affecting our ability to deliver live lessons. I assure you we have done everything possible to address these issues and our IT teams continued to work to find a resolution over the weekend. These issues were facing all of the schools in the Northworthy Trust, all of whom have had to take the same action.

I am now confident that the fix for the technical issues has been successfully implemented and as a result, teaching staff are now creating new classes within Microsoft Teams. From today, you should see your youngster(s) calendar beginning to populate with live lessons planned to start again on Wednesday.

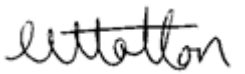
Due to these adjustments, there is a change to the way Microsoft Teams now saves the recording of the lesson file. Live lessons will still be recorded but the lesson recording will no longer be available for students to download or view. It is therefore more important than ever that students follow their timetable and arrive to every live lesson on time. Students need to continue in a routine during this period of remote learning to support their well-being: this includes attending lessons and having a morning and lunchtime break.

Even though the lesson recording is no longer available for students to download, they can still access the work that has been set on the assignments tab on Microsoft Teams; students can still see the work set and attempt this. Please remind your youngster to press the hand in button so that the teacher can access the completed work.

I want to re-iterate that staff and students made an extremely positive start to live lessons and were rapidly developing their use of Teams and I am confident that students will fully engage in live lessons again on Wednesday. We are in a fortunate position to have Class Charts as an alternative platform to deliver remote learning and will continue to set work on Class Charts if we are unable to deliver a live lesson. Therefore, it is important that if a lesson is not scheduled on a student's calendar, they should complete the work set on Class Charts.

If you have any questions regarding live lessons please contact the school reception and they will direct your call to the relevant member of staff.

Yours faithfully



Mark Hatton
Assistant Headteacher